

Website Privacy Policy

What type of information do we collect?

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; email address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information anonymously, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page.

How do you collect information?

When you complete a contact form on our website, as part of the process, we collect personal information you give us such as your name, email address and / or phone number. Your personal information will be used for the specific reasons of your query only.

Why do you collect personal information?

We collect such Non-personal and Personal Information for the following purposes: 1. To provide and operate the booking of our sessions; 2. To provide our customers with ongoing customer assistance and support; 3. To be able to contact our Visitors with general or personalized service-related notices 4. To comply with any applicable laws and regulations

How do you store, use, share and disclose your site visitors' personal information?

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allow us to communicate and market our services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

How do you communicate with your site visitors?

If you make contact with Spark Lab Cymru Ltd through the website, we will contact you, using the information provided to book you in for a session, or other service related to the business. For these purposes we may contact you via email, telephone or text message.